



Media Contact: Jason Fujinaka
Information Specialist I
Phone: 808- 245-5455
Mobile: 808-755-5432
Email: jfujinaka@kauaiwater.org

News Release

For Immediate Release: July 13th, 2020

Water service shutdown reminder for Kapa`a customers on July 14th

KAPA`A – The Department of Water (DOW) reminds customers in Kapa`a of a scheduled water service shutdown on Tuesday, July 14th, from 10 a.m. to 5 p.m., weather permitting. Water service will be turned off to customers located on a portion of Kaulana Road, from the Haleilio Road intersection to the Kihei Road intersection. The affected area also includes a portion of Kihei Road, from the Kaulana Road intersection to the mauka end of Kihei Road. The shutdown is necessary in order to install fire hydrant valves and upgrade service laterals and a main line.

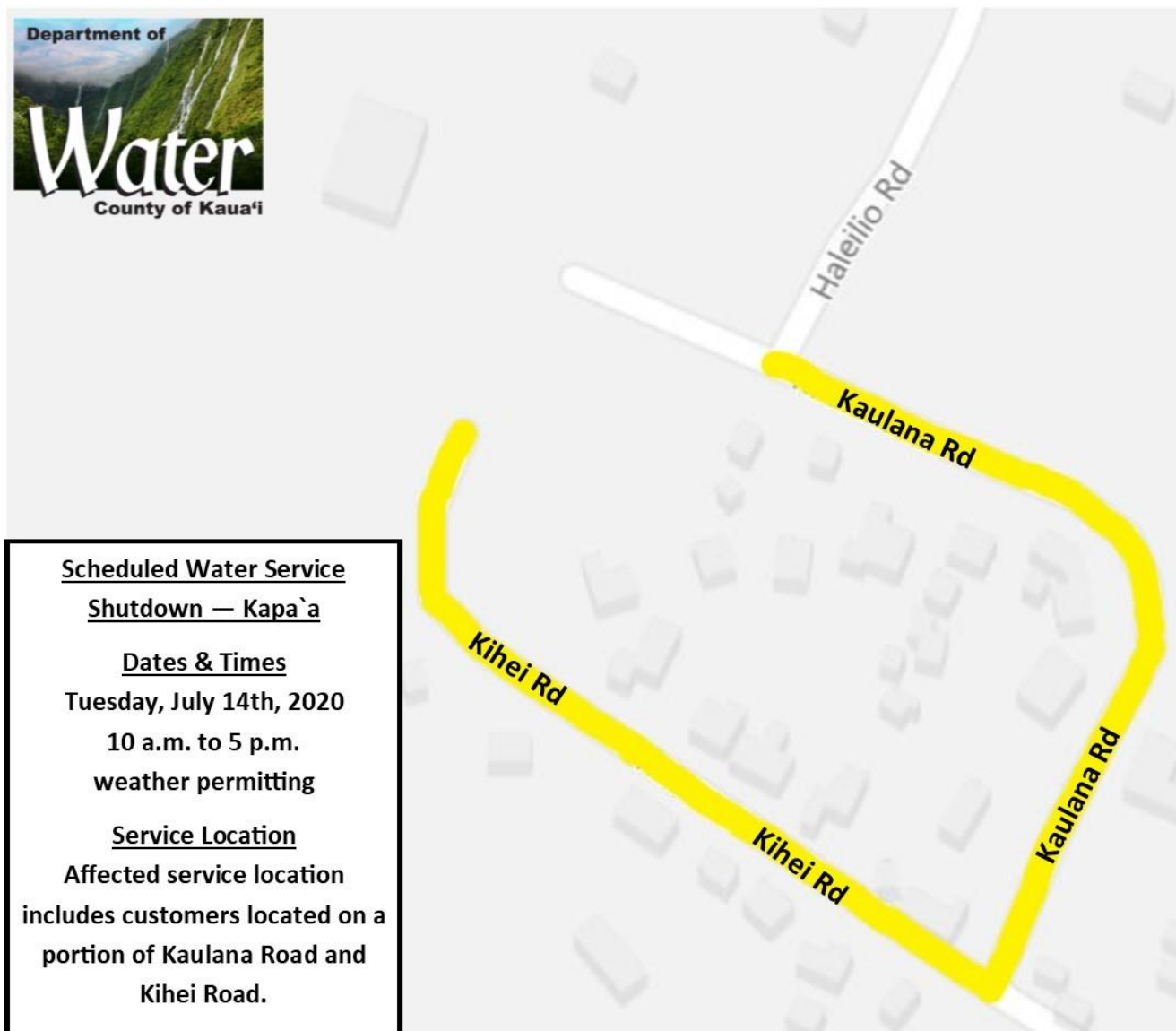
Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a service shutdown.
- To monitor updates online, visit www.facebook.com/KauaiDOW.

For more information, please call the Department of Water at 245-5455.

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The affected service area in Kapa`a is highlighted in yellow on the map above.

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